

Working with the Legal Aid Agency

This FREE 60-minute webinar will assist firms in the management of their Legal Aid Contract

We are holding a webinar with the Legal Aid Agency to provide firms with assistance in the management of their Legal Aid Contract during the Covid-19 pandemic.

The webinar also looks ahead to how the LAA will manage the period following lockdown.

Key Content

- Q&A with an LAA National Contract Manager
- Covid-19 Guidance
- Financial Support / Assistance
- Approach to CM Visits / Audits
- Approach to Processing Claims

Target Audience

This webinar is aimed at all firms with an existing Legal Aid Contract. The content of the webinar is relevant to managers, principals and supervisors.

Date and Time

The webinar shall take place on Tuesday 30 June 2020 at 3pm.

Questions

We are inviting attendees to submit any questions that they would like to be discussed during the webinar. A selection of the most common questions / themes will be put to the LAA for a response. Questions should be submitted to teamadmin@dglegal.co.uk and "LAA webinar" inserted into the subject field. The deadline for questions is 5pm on Tuesday 16 June 2020.

About the Presenters

Steve Keeling, DG Legal

Steve joined DG Legal after leaving the Legal Aid Agency in August 2016. In his 17 years at the LAA, he worked in the audit team as both auditor and manager and was a Contract Manager for several years. Steve brings important insights into the way the LAA thinks about provider and contract management and provides useful information on how to best prepare for audit activity.

Jill Waring, Legal Aid Agency

Jill Waring is the National Contract Manager for London and the South East. Jill has been with the LAA for 17 years, having worked in many different roles including Case Management and primarily Contract Management. Jill is now the senior leader with responsibility for Legal Aid Contracts in London and the South East, leading the Contract Management and Assurance teams in London and Brighton. She also has responsibility for the Peer review team. Jill is a member of the Contract Management and Assurance Senior Leadership Team.

Jill will be joined by a colleague from LAA case management.

Registration

To register for this FREE 60-minute webinar, please visit:

https://us02web.zoom.us/webinar/register/4815922102288/WN_1pVHST6OQdyBUkpaxfAwVA